



## Improve Cash Flow and Reduce Paperwork

The use of portable receipt printing in mobile computing is often used in the field. Companies such as Sears Roebuck are putting computers in the hands of field service technicians to make them more efficient and to streamline and speed basic functions, such as billing; and to save millions of dollars. The retailer's HomeCentral operation is the largest appliance repair firm in the United States, with over 13,000 technicians who make 11 million in-home repairs a year. The hardware used by the field service technicians includes sturdy laptops and portable printers; and Sears' service vans have been converted into wireless network base stations.

Another good example is Calor Service, one of Italy's most important companies working in the servicing of heating and air conditioning systems. Calor Service adopted mobile computing including portable printers to obtain better day-to-day performance by their service technicians. Calor Services is the Official Service Centre for Caldaie Beretta: one of the most famous Italian manufacturers of heating and air conditioning devices.



### **About Datamax-O'Neil**

*Datamax-O'Neil is a trusted global provider of stationary and portable label and receipt printing solution products that enable manufacturing and supply markets to capture the benefits of automated product identification and automated legal and financial transactions. Datamax-O'Neil is the barcode and mobile printing business group of Dover Corporation's Product Identification Group (PIDG), a global platform entity with products and services covering all the leading marking technologies and applications. The company's products address a wide variety of applications, including those in the industrial, healthcare, retail, automotive and ticketing market sectors. Datamax-O'Neil is headquartered in Orlando, Florida, and maintains key facilities in California, Illinois, and France, as well as sales and technical support offices around the world.*